

HOME CARE PACKAGE PRICE SCHEDULE

Effective from 1 January, 2025

A BCR Communities Home Care Package (HCP) will give you the support you need to keep living independently in your own home and socially connected to your local community. Your experienced BCR Communities Care Manager will work with you and your support network, to create a personalised program based on your values, lifestyle, needs and goals.

While the quality of a service is the most important consideration, pricing is also a significant consideration. We want to ensure we meet the needs of our clients, which is why we are committed to open, honest and transparent pricing. There are no hidden charges and no unnecessary co-contributions or additional fees.

Costs for services provided by Care Workers including personal care, shopping, cleaning, respite and social support	Hourly rate	Minimum charge or half hour booking
Monday-Friday 6am-8pm	\$85.50	\$61.95
Monday-Friday 8pm-12am	\$94.00	\$68.15
Monday-Friday 12am-6am	\$98.20	\$71.20
Saturday	\$108.70	\$78.75
Sunday	\$134.20	\$97.35
Public Holiday	\$171.50	\$124.30

Other Services	Rate
Travel	\$1.36 per kilometre
Transport to Activities	\$18.75 per trip
Social Activity Groups	\$21 per hour of activity (hours on social connect calendar monthly)
Wellness classes	\$10-\$20 per class dependant on activity
Cancellation Costs	As per Service Agreement
Light Gardening	As per quote by external contractor, commonly around \$80-\$100 per episode.

Clinical Services	All Levels
Standard Consult (Registered Nurse)	\$137.95 per hour
Standard Consult (Social Worker)	\$122.50 per hour
Standard Consult (Enrolled Nurse)	\$94.60 per hour
Short Consult < 30minutes	\$69.00
Telehealth -short	\$34.50
Telehealth -long	\$137.95
Complex Consult	\$551.70

	Level One	Level Two	Level Three	Level Four
Government Subsidy per fortnight	\$409.92	\$720.86	\$1568.98	\$2378.60
BCR Care Management per fortnight	\$67.90	\$141.96	\$308.98	\$444.22
BCR Package Management per fortnight	\$52.36	\$98.56	\$202.30	\$299.88
Dementia, Cognition & Veterans' Supplement per fortnight (if eligible)	\$46.76	\$82.18	\$178.78	\$271.04

Other Supplements per fortnight	All Levels
Oxygen	\$197.14
Enteral feeding-bolus	\$313.04
Enteral feeding-non bolus	\$351.54

CARE MANAGEMENT

Our HCP Team are committed to the highest standard of care management by applying person centred processes. You will be allocated a Care Manager as your contact person who is there to listen and help you through the My Aged Care journey. Your Care Manager will have regular contact with you, initially to explain the Home Care Agreement and then to design your service delivery Support Plan in-line with your budget.

Your Support Plan acknowledges your diversity and individual requirements to ensure your package of services provides a pathway to supporting you to live independently at home and in your community.

Care Managers will visit you at home and, in consultation with you, carry out a safety check to establish if there is any equipment or modification that may be helpful in maintaining your daily life and independence. They can also help you apply for any subsidies if relevant such as the viability, oxygen or the dementia, cognition and veterans supplement. Reviews are completed at least annually or if your needs change.

PACKAGE MANAGEMENT

Our Management Team are responsible for meeting the New Aged Care Standards as an approved Provider for Home Care Packages. This includes ensuring the quality and safety of your services is provided at a high standard. Our Finance Team will look after the paperwork for you and assist in the smooth operations of your services. They will provide you with a monthly statement showing all financial income received and expenditure for the month and your remaining balance. Package Management also includes all the scheduling and communication with you regarding the times and days for your services.

STAFF TRAVEL COSTS TO VISIT YOU

Clients may be eligible to receive the Government's viability supplement. This is to support the higher costs of delivering aged care services in rural and remote areas. BCR Communities will charge those clients receiving the viability supplement an amount equal to the viability supplement they receive to support as a fee for the travel costs associated with our staff visiting you at home. The rate of the viability supplement payable in some of our service areas is currently between \$1.28 (mmm4) to \$2.84 (mmm5) per day. This charge is only applicable if clients do receive the viability supplement, BCR will not charge a fee for staff travel costs to visit you.

DAILY CARE FEES

BCR usually does not charge a daily fee. This choice is made by you at the initial home visit and any review when there is opportunity to discuss the services requested and view the budget required to deliver the requested services. At BCR we aim to provide the opportunity for all clients to have flexibility in what they can afford to pay.

Below is the maximum daily fee that can be paid each fortnight. This is determined by the Department of Health and Aged Care in March each year.

Level One	Level Two	Level Three	Level Four
\$11.43	\$12.08	\$12.42	\$12.75